

Village Medical Commitment to Privacy

This Joint Notice of Privacy Practices describes how medical information about you may be used and disclosed and how you can get access to this information. **Please review it carefully.**



The Village Medical Organizations this applies to include:

Village Medical Primary Care Clinics and its medical staff

Village Medical at Home and its medical staff

Village Medical Physical Therapy and Rehabilitation and its medical staff

Village Medical at Walgreens and its medical staff



This Notice also describes the privacy practices between Village Medical organizations and Walgreens.

This Notice also describes the privacy practices between Village Medical organizations and Walgreens as part of an Organized Health Care Arrangement. We will use and disclose your health information with other Covered Entities like Walgreens that may be relevant to your treatment, payment, or other healthcare operations as a part of our integrated primary medical care and pharmacy care model. Village Medical organizations and Walgreens strive to provide patients with high quality, value-based, integrated, coordinated, and convenient primary medical and pharmacy care.



Effective 9/13/2021



The law requires us to:

- Keep your health information private
- Provide you with this Notice of our legal duties and privacy practices with respect to your health information
- Follow the terms of the Notice while it is in effect
- Notify you of any changes to this notice
- Notify you if there is a breach of your unsecured health information as required by law



You have the right to:

1. Access your health information



2. This privacy notice

3. Choose how we contact you, within reason (remember to share this information with your personal physician as well!)



4. Request restrictions on the information we share, *but Village Medical organizations are not required to agree to the request and may not be able to limit sharing if needed for emergency treatment.*

5. Ask us to review and amend any information you think is incorrect

6. Know who we've shared your health information with

This Notice may be changed and will effect any previous or future health information. New versions of this notice will be posted on our website, as well as available via paper copy. [Request a copy for your own reference.](#)



Situations where your information may be shared

Treatment. For example, a physician treating you for a broken leg may need to know if you have diabetes because diabetes may slow the healing process.



Payment. For example, Village Medical may need to provide your health plan with information about a service to receive payment or reimburse you for the service.



Health care operations. For example, we may combine health information about many patients to evaluate the need for new services or treatments.



We use your information to help provide you care:

Unless required by law, we will always get your consent before sharing any health information outside of the reasons stated above next to this section.

You can revoke your consent at any time, however please be aware we cannot take back any information that was already shared beforehand.

We may use or share your information to communicate with you via newsletters, mailings or other means regarding treatment options, health related information, appointment reminders, or other community-based initiatives or activities Village Medical participates in.

Certain personal health information documents cannot be shared without your authorization beforehand. Some examples of that include:

- Psychotherapy notes
- Marketing activities
- Receipts from healthcare related purchases, such as a visit to the doctor or pharmacy
- Other uses or sharing where we receive money for doing so (e.g., selling your health information)



When might we be required by law to share your health information, and with who?

	Law Enforcement	Government Entities	Payment Purposes	Others involved in your care
To report certain diseases, wounds, births or deaths	●	●	●	●
Suspected cases of abuse, neglect, or domestic violence	●	●	●	●
To help identify, locate, or report criminal suspects/activities/victims on Village Medical premises	●	●	●	●
To respond to a judicial process, such as a court order	●	●	●	●
To assist federal disaster relief efforts	●	●	●	●
For product recalls, repairs, or replacements	●	●	●	●
For organ and tissue donation	●	●	●	●
To assist coroners, medical examiners, and funeral directors	●	●	●	●
If you are part of the military, to respond to a request from your military command authority	●	●	●	●
To provide information to a workers compensation programs	●	●	●	●
To respond to an audit, inspection, or investigation by a health-related government agency	●	●	●	●
To assist in federal intelligence, counterintelligence and national security issues	●	●	●	●



Others who may have access to your health information include:

Business Associates

Sometimes we hire third parties to help us with some of our services. When we do, we give them the minimum information needed and make sure that the same restrictions that apply to us regarding your information applies to them as well.

Researchers

For a research study or to recruit research subjects (after the approval by an Institutional Review Board).

Future Communications

We may use or share your information to communicate with you via newsletters, mailings or other means regarding treatment options, health related information, appointment reminders, disease-management programs, wellness programs or other community-based initiatives or activities in which Village Medical participates).



Health Information Exchanges

Health Information Exchanges (HIE) are typically run by the State and support the delivery of safer and better-coordinated patient care. Your participation in the information exchange is voluntary and you may opt out. We may make your health information available to the HIE if you do not opt out.

Arizona ONLY: Please request a copy of the Notice of Health Information Practices to learn more about your provider's participation in Health Current, Arizona's health information exchange.



Talk to us!

If you have any questions or need information regarding our legal duties and privacy practices, or how to exercise any of your health information rights listed in this Notice, please submit requests in writing via:

Email

contact@villagemedical.com

Mail

Village Medical, Wendy Rubas, Privacy Officer,
125 S. Clark St., Suite 900, Chicago IL 60603

You can reach the Department of Health and Human Services at:

Mail

200 Independence Avenue S.W., Room 509F HHH
Bldg., Washington, D.C. 20201

Phone

1-800-368-1019

Web

<https://www.hhs.gov/hipaa/filing-a-complaint/index.html>

There will not be any penalty or retaliation against you for making a complaint to us or to the Department of Health and Human Services.

